

STEP 1: EXPLAIN THE RULES

The mediator sets the parties at ease and explains the ground rules. The mediator's role is not to make a decision but to help the parties reach a mutual agreement. The mediator explains that he or she will not take sides. Rules: **No interrupting, mediator will not take sides.**

STEP 2: TELL THE STORY

Each party tells what happened. The person bringing the complaint (**plaintiff**) **tells his or her side of the story first.** No interruptions are allowed. Then, the other party explains his or her version of the facts.

STEP 3: IDENTIFY FACTS AND ISSUES

The mediator attempts to identify agreed-upon **facts and issues.** This is done by listening to each side, **summarizing each party's views,** and asking if these are the facts and issues as each party understands them.

STEP 4: IDENTIFY ALTERNATIVE SOLUTIONS

Everyone thinks of possible solutions to the problem. The mediator makes a list and asks each party to explain his or her feelings about each possible solution.

STEP 5: REVISE AND DISCUSS SOLUTIONS

Based on the expressed feelings of the parties, the **mediator revises possible solutions and attempts to identify a solution that both parties can agree to.**

STEP 6: REACH AN AGREEMENT

The mediator helps the parties reach an agreement that both can live with. The agreement should be written down. The parties should also discuss what will happen if either of them breaks the agreement.

Directions: Use the next page to record the information needed to complete the peer mediation, when you play the role of one of the opposing sides. Include the name of your character, what role that person played in the court case seen on TV, the arguments that person made in the case, as well as proposed solutions, revised solutions, and the agreement.

THE RULES OF THE MEDIATION:

- 1. Only one person can talk at a time. NO INTERRUPTIONS!**
- 2. Mediator will not take sides.**
- 3. Both sides remain calm, and peacefully discuss possible solutions to the problem.**
- 4. Both sides must keep their end of the agreement.**

Name:	
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Who are you?:	<input type="radio"/> complainant (plaintiff in court case, claiming some wrongdoing)? <input type="radio"/> respondent (defendant in court case, responding to the claim)?
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Opponent's Name:	
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Who are they?:	<ul style="list-style-type: none"><input type="radio"/> complainant (plaintiff in court case, claiming some wrongdoing)?<input type="radio"/> respondent (defendant in court case, responding to the claim)?
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THE TWO SIDES OF THE STORY:

Arguments YOU are making:	Arguments YOUR OPPONENT is making:
Evidence YOU are providing:	Evidence YOUR OPPONENT is providing:

PROPOSED SOLUTIONS TO THE PROBLEM:

Original solution proposed by YOU:	Original solution proposed by YOUR OPPONENT:
Modified solutions proposed by YOU:	Modified solutions proposed by YOUR OPPONENT:

AGREEMENT

What do YOU agree to do?	What does YOUR OPPONENT agree to do?
What is the consequence if YOU don't keep your end of the agreement?	What is the consequence if YOUR OPPONENT doesn't keep his/her end of the agreement?

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Directions: Use this page to record the information needed to complete the peer mediation, when you play the role of the mediator. Include arguments made by both sides of the case, proposed solutions, revised solutions, and the agreement.

THE RULES OF THE MEDIATION:

- 1. Only one person can talk at a time. NO INTERRUPTIONS!**
- 2. Mediator will not take sides.**
- 3. Both sides remain calm, and peacefully discuss possible solutions to the problem.**
- 4. Both sides must keep their end of the agreement.**

Complainant's Name:	
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Respondent's Name:	
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THE TWO SIDES OF THE STORY:

Arguments complainant is making:	Arguments respondent is making:
Evidence complainant is providing:	Evidence respondent is providing:

PROPOSED SOLUTIONS TO THE PROBLEM:

Original solution proposed by complainant:	Original solution proposed by respondent:
Modified solutions proposed by complainant:	Modified solutions proposed by respondent:

AGREEMENT

What does complainant agree to do?	What does respondent agree to do?
What is the consequence if complainant doesn't keep his/her end of the agreement?	What is the consequence if respondent doesn't keep his/her end of the agreement?